

# ServicePlus from CareEnroll— Helping your members *remain* members



## About CareEnroll

CareEnroll helps healthcare providers and health plans achieve their mission and widen public access to healthcare by serving both our clients and our clients' members. We are committed to identifying client needs and providing adaptive solutions that extend beyond the traditional client relationship.

We understand that maintaining healthcare coverage is just as important as obtaining that coverage, so we focus on serving both you and your members with adaptive solutions that broaden the traditional vendor-client relationship.

ServicePlus oversees the entire payment process, from invoicing to processing payments. We also work with your members to ensure that they both understand and honor their financial commitment. Through our services, members can focus on their health, not on their health plan.

### **We help you save time, money and resources while maximizing member satisfaction and loyalty by:**

- Offering customized solutions for invoicing, payment and follow-up tailored to the specific needs of each health plan
- Providing subject-matter experts for the programs and plans we support
- Giving prompt attention to time-sensitive projects, special reports and audits that keep your processes running smoothly
- Delivering courteous, helpful and timely follow-up from our Call Center representatives ... *We treat your members as if they were our members*



To learn more about ServicePlus and other CareEnroll services, contact Dan Fairley at [dan.fairley@careenroll.com](mailto:dan.fairley@careenroll.com) or (219) 224-3589.

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